AUNILO
Libraries of ASEAN University Network
18th AUNILO Meeting and Seminar, 01-03 August 2023

CO-CREATING THE FUTURE OF LIBRARIES:
Empowering Academic Librarians for Innovation & Impact

MALAYSIA Country Report 2023

AGENDA

1.0 Profiles

2.0 Overview

3.0 Strategies & Initiatives at the National Level

4.0 Strategies by Malaysia Academic Libraries

5.0 Initiatives by Malaysia Academic Libraries

1.0 PROFILES

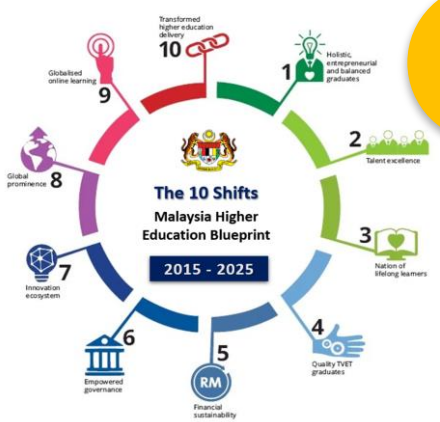
MALAYSIA Academic Libraries

UNIVERSITY	STUDENT POPULATION	ACADEMICIAN	FACULTY	PROGRAM
UNIVERSITI MALAYA	14,564 (UG) 10,308 (PG)	2,200	19	204
UNIVERSITI SAINS MALAYSIA	29,759 (UG) 6,141 (PG)	1,916	29	301
UNIVERSITI KEBANGSAAN MALAYSIA	21,244 (UG) 12,158 (PG)	2,001	14	440
UNIVERSITI UTARA MALAYSIA	25,810 (UG) 5,849 (PG)	1,153	19	116
UNIVERSITI PUTRA MALAYSIA	16,797 (UG) 12,263 (PG)	1,759	16	239

MALAYSIA Higher Education Policy & Framework

2.0 OVERVIEW

01



4 SHIFTS

TALENT EXCELLENCE

Empowering the talent of educators, researchers, institutional leaders, administrators and support staff.

2

EMPOWERED GOVERNANCE

Strengthening the University Board of Directors: Treasurer, Registrar, Legal Officers, Chief Librarians to create institutional sustainability and resilience.

6

INNOVATION ECOSYSTEM

Empowering the higher learning institutions innovation ecosystem by increasing the circle of collaboration between universities, industry, government agencies and the community.

7

GLOBALISED ONLINE LEARNING

Improving the access and quality of higher education thru diversify of digital learning ecosystem and platforms.

9

Accelerating positive trajectory towards Malaysia Academic Libraries ecosystem

02

Malaysia Public Sector Digitalization Strategic Plan 2021-2025

The People

- 500,000 new job opportunities
- 100% of households have access to the internet
- All students have access to the online learnings

The Business

- 30% productivity in all sectors
- 22.6% contribution of the digital economy
- 875,000 micro, small and medium enterprises embrace e-commerce
- 5,000 start-up companies

The Government

- 100% digital literacy among public servants
- 80% of government services are online (from the beginning to the end)
- 100% cashless government

03

The EXCELIB Program (2019 -)

- The **Leadership Excellence Program for Chief Librarian and Deputy Chief Librarian** of Institutions of Higher Learning
- Targeted to senior officers of academic libraries
- Provides **a comprehensive training module developed by the experienced Chief Librarians** in line with the aspirations of the Ministry of Higher Education in **strengthening governance and talent excellence in academic libraries**
- To **strengthen the role of the Chief Librarian** in facing the changes in the higher education ecosystem which is very dynamic and challenging

01 DEVELOPER

- Strategic collaboration between the Higher Education Leadership Academy and the Public University Chief Librarian Committee

02 METHODOLOGY

- Coaching
- Mentoring
- Sharing of experiences
- Classroom

03 FOCUS

The EXCELIB Program

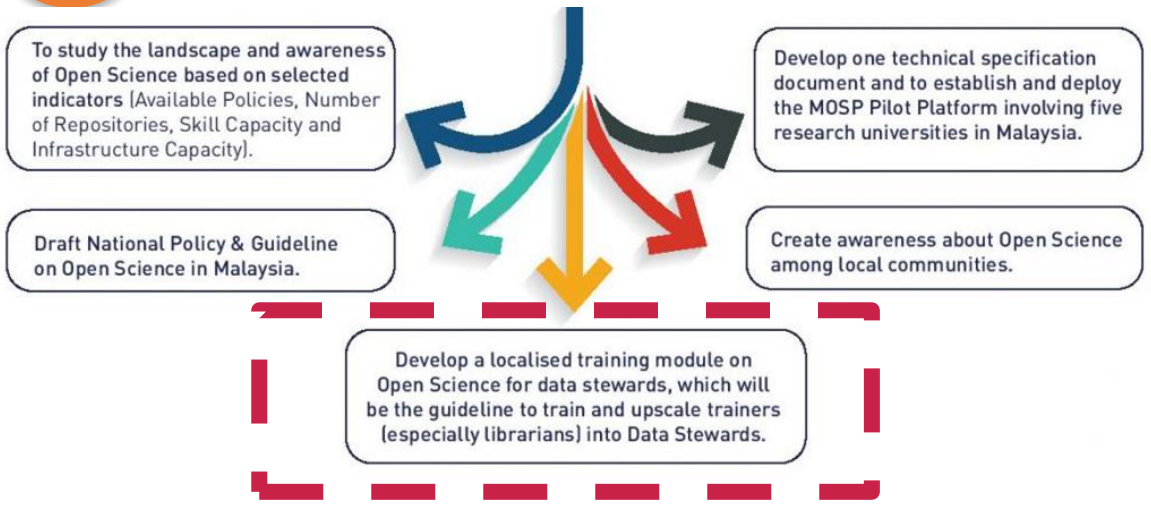
Malaysia Open Science Platform (2019 -)

3.0 STRATEGIES & INITIATIVES AT THE NATIONAL LEVEL

- Initiative launched by the Ministry of Science, Technology and Innovation (MOSTI)
- To **collect and consolidate Malaysia's research data in a platform** that would enable accessibility and sharing data
- Make **Malaysia's research data as a valuable national asset** by developing a trusted platform that enables accessibility and sharing of research data aligned to national priorities and international best practices

01 MOSP FOCUS AREAS

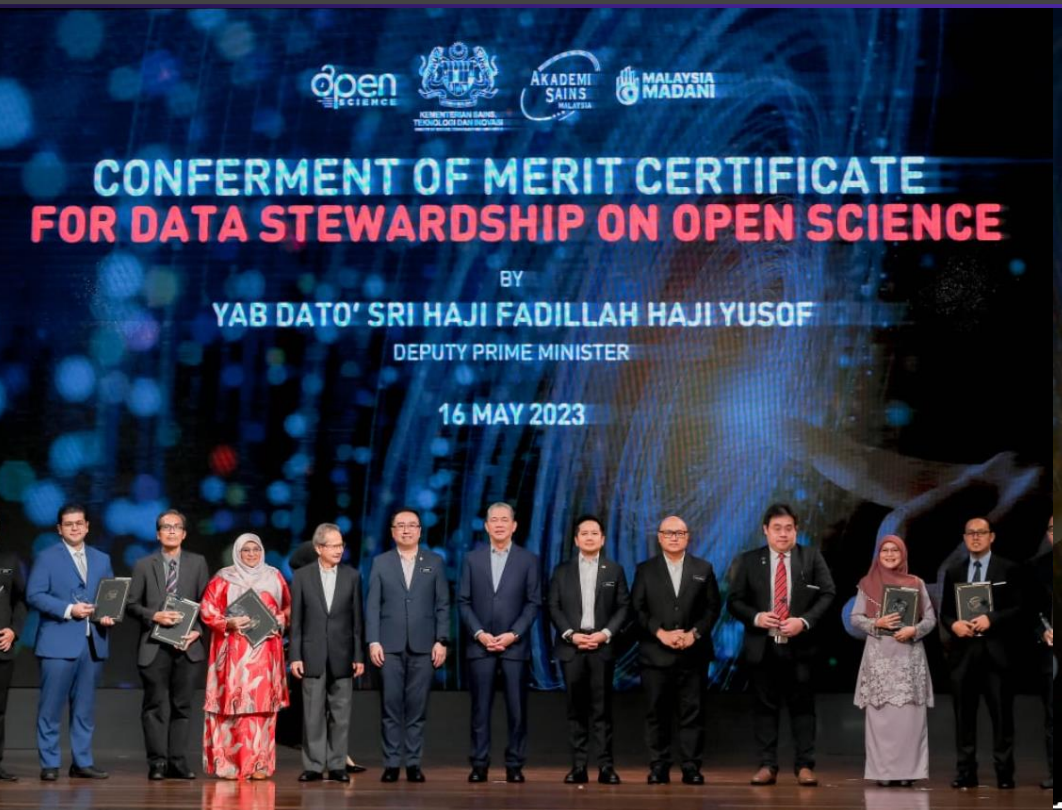
02 MOSP OBJECTIVES



03 OPEN SCIENCE PRINCIPAL

- FINDABLE
- ACCESSIBLE
- INTEROPERABLE
- REUSABLE

The Malaysia OPEN SCIENCE Platform



LIBRARIAN'S ASSOCIATION OF MALAYSIA (PPM) (1955 -)

- The organization representing Malaysian librarians that registered at ROS in Singapore on **6th June 1955**
- Committed to the creation of an information-rich knowledge-based civil society, through the promotion of information equity, lifelong and independent learning, and **enhancement of library and information professionals**

01 LOGO

PUSTAKA SUMBER ILMU
PERSATUAN PUSTAKAWAN MALAYSIA

02 GOALS

- To unite all persons engaged in library work in Malaysia
- To **encourage professional education and training for librarianship**
- To undertake, promote and encourage activities such as conferences, seminar, workshops, meetings, forum, etc. for the **advancement of libraries and library profession**

03 ACTIVITIES

Seminars/ Symposium/ Forums/ Talks/ Workshops/ Courses

Publication of Journal/ Bulletin/ Books/Proceedings

Membership in Regional and International organizations

The LIBRARIAN'S ASSOCIATIONS of MALAYSIA

STRATEGIC PLAN 2022 -2024

4.0 STRATEGIES BY MALAYSIA ACADEMIC LIBRARIES

UNIVERSITI MALAYA

- 5 Focus Areas:
- **Enrich students learning** experience
- **Advance research** for the public good
- Grow as a **learning organisation & enhance equitable environment for education**, engagement and inspiration
- **Enhance strategic partnership and community engagement**
- KPIs:
- **Strategic partnership** with faculties and **lifelong learners'** programs
- Hosting of **digital literacies** & leverage technologies to enhance collections' openness
- Advocate **free and openly shared educational** resources
- Increase emphasis on **patron driven acquisitions**
- Build **open science community** & expand library research support and collaborations
- **capacity building** & implement concept of **human library** and develop **UM GLAM**
- targeted services, **seminars, exhibitions and training** for alumni

UNIVERSITI KEBANGSAAN MALAYSIA

- **Empowering knowledgeable human resources, appreciating pure values and high performance**
- Create and strengthen **a conducive teaching, learning and research ecosystem**
- **Increase and strengthen relevant and up-to-date** information resources
- **Empower flexible and responsive service Consolidate and expand user education programs** to produce competitive graduates
- Active participation of librarians in **leadership programs, conferences and seminars, workshops and training courses**
- **Lead project team t**o upgrade current university research publications repository (eRep 2.0)
- Implement **quality and innovation culture programs Organize programs** that can improve integrity and national identity among library staff
- **Development and improvement of the Leadership Excellence** Program Module for Chief Librarians and Deputy Chief Librarians of Higher Education Institutions (ExceLib Kohort 2) led by the Chief Librarian of UKM

UNIVERSITI SAINS MALAYSIA

- Reskilling the competencies of librarian and library staff: **Professional certificate and related competencies**
- Become as **Advisor / Referred Librarian/ Expertise**, Information Literacy and Library Research, Reference Management, Research Data Management, Open Access Publication, Bibliometric & Clinical Librarianship
- **Continuous Professional Development Talks and Programs** related to specific knowledge and skills - Librarianship / emerging technologies / research data management / data analytic / research support, leadership, quality management / verification university publication data / open publication
- **Partnership and smart collaboration** with various department or subject experts
- Engage with academics in **developing and embedded a comprehensive course content (MOOC / MICRO-CREDENTIAL)** for information literacy with specific subjects offered by schools

STRATEGIC PLAN 2022 -2024

4.0 STRATEGIES BY MALAYSIA ACADEMIC LIBRARIES

UNIVERSITI PUTRA MALAYSIA

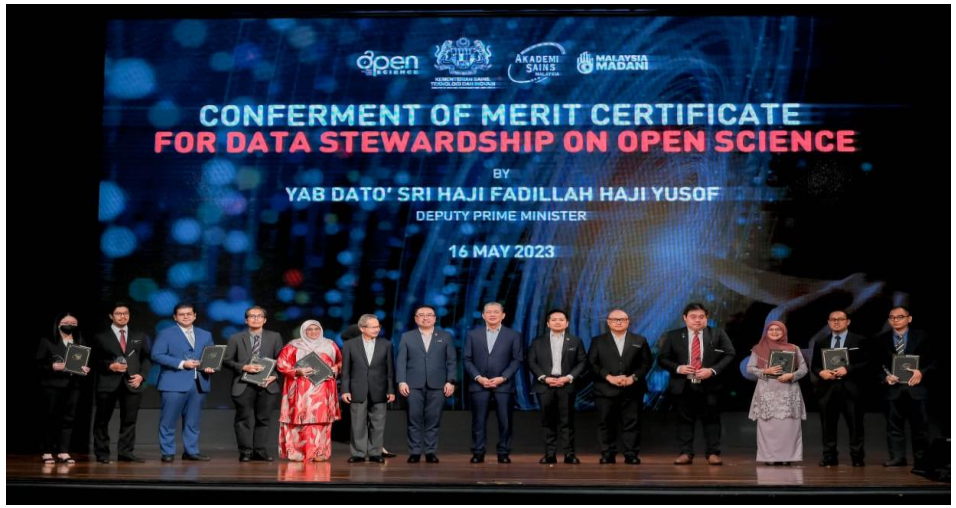
- **KPIs:**
- Percentage of records indexed in the Discovery@Lib
- Percentage of UPM users accessing information online database-
- Numbers of digital content indexed in agricultural repository
- **Action Plans:**
- **Improving Discovery@Lib Portal ; Library Information Search Service**
- **Consolidating digital content** in an inhouse database
- Empowering information and research skills program through **Flexible Library Instruction Program (MOOC)**
- **Collaborating** with faculties, Graduate Schools, colleges, related PTJs, Student Representative Council and Faculty Student Association
- **Expanding cooperation with the community** inside and outside UPM in the field of agriculture
- **Participation in the competency-based talent management program** set by the university to ensure that talent is managed based on competencies set in the process of recruitment, development, performance evaluation, promotion and succession plan - (Behavioural-Event Self Assessment: BESA)
- **Establishment of strategic collaboration and development programs by implementing transfer knowledge programs** through University Social Responsibility (USR) to selected schools and communities

UNIVERSITI UTARA MALAYSIA

- **Enhancing staff competencies,** which involves developing highly motivated staff who can adapt to changes, possess **up-to-date ICT technology skills, efficiently perform tasks, and have a variety of skills**
- **Providing various systems or applications** related to workflow processes to support library information services
- **Expanding collaborations with the local community,** both within and outside of UUM, through SDG (Sustainable Development Goals) and USR (University Social Responsibility) programs
- **Empowering information literacy** programs
- **Development and enhancement of the Leadership Excellence Program Module for Chief Librarians and Deputy Chief Librarians** of Higher Education Institutions (ExceLib Kohort 2)
- **Implementing a comprehensive training program** to enhance the skills and knowledge of librarians and enabling them to effectively serve as **Data Stewards**
- **Encouraging active participation of librarians** in training sessions dedicated to **Open Educational Resources (OER)**
- **Organizing library refreshment activities** for librarians to enhance their information and literacy skills

Initiative 1: Open Science Initiatives

USM Certified Data Steward - Conferment of Merit Certificate (Exemplary Data Award)



Academy of Sciences Malaysia

5 May 2021

Dear En Mohd Kamal Mohd Napiah,

APPRECIATION FOR PARTICIPATION IN DATA STEWARDSHIP FOR OPEN SCIENCE TRAINING OF TRAINERS PROGRAMME SERIES 1/2020

The Academy of Sciences Malaysia and Malaysia Open Science Alliance would like to thank you for your participation in the Data Stewardship for Open Science Training of Trainers (ToT) Programme Series 1/2020, which was conducted from 21 September 2020 - 8 January 2021.

Congratulations for completing 170 hours (6 credit) of the programme which consist of Course 1 on Open Science Skills (7 Modules) and Course 2 on Data Stewardship (5 modules). For your information, you will be awarded with a certificate, in a ceremony which date will be confirmed later. This certification will be awarded as a proof of your substantial personal and professional achievement that demonstrates the comprehensive knowledge and skills that you have gained about Open Science and Data Stewardship.

With the completion of the programme and passing a series of challenging assessments, we hope that you will now be able to have broad awareness of the need, complexity, and challenges associated with open science, and data stewardship; and demonstrate fundamental, theoretical and technical understanding of the principles of data stewardship in open science. We treasure your contribution and time with us, and we hope that you will take away most of the essential points that you have been taught or exposed to and use them for the advantage of your organization.

Once again, the Academy would like to thank you for your active participation during the training. As this is the first batch of trainees, we accept any kind of feedback from participants to enhance our training programme in future to make it even more useful and exciting. For any information or suggestion in relation to the training and MOSP, please e-mail us at kakhasan_mosp@akademisains.gov.my. To stay in touch, MOSP will keep all the trained data stewards updated regarding any MOSP activities or news, via our mailing list.

Thank you and stay safe!

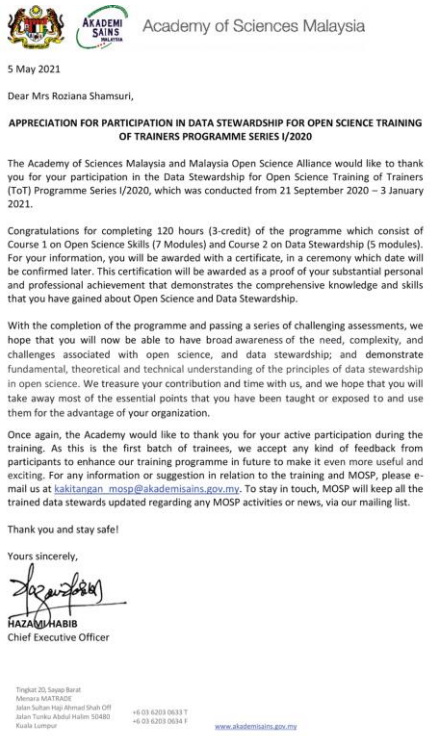
Yours sincerely,

RAZAMJ HABIB
Chief Executive Officer

USM
UNIVERSITI SAINS MALAYSIA

Initiative 1: Open Science Initiatives

UPM & UM Certified Data Steward - CIMP Advisory Board



Academy of Sciences Malaysia

5 May 2021

Dear Mrs Roziana Shamsuri,

APPRECIATION FOR PARTICIPATION IN DATA STEWARDSHIP FOR OPEN SCIENCE TRAINING OF TRAINERS PROGRAMME SERIES I/2020

The Academy of Sciences Malaysia and Malaysia Open Science Alliance would like to thank you for your participation in the Data Stewardship for Open Science Training of Trainers (ToT) Programme Series I/2020, which was conducted from 21 September 2020 – 3 January 2021.

Congratulations for completing 120 hours (3-credit) of the programme which consist of Course 1 on Open Science Skills (7 Modules) and Course 2 on Data Stewardship (5 modules). For your information, you will be awarded with a certificate, in a ceremony which date will be confirmed later. This certification will be awarded as a proof of your substantial personal and professional achievement that demonstrates the comprehensive knowledge and skills that you have gained about Open Science and Data Stewardship.

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Thank you and stay safe!

Yours sincerely,

HAZAMI HABIB
Chief Executive Officer

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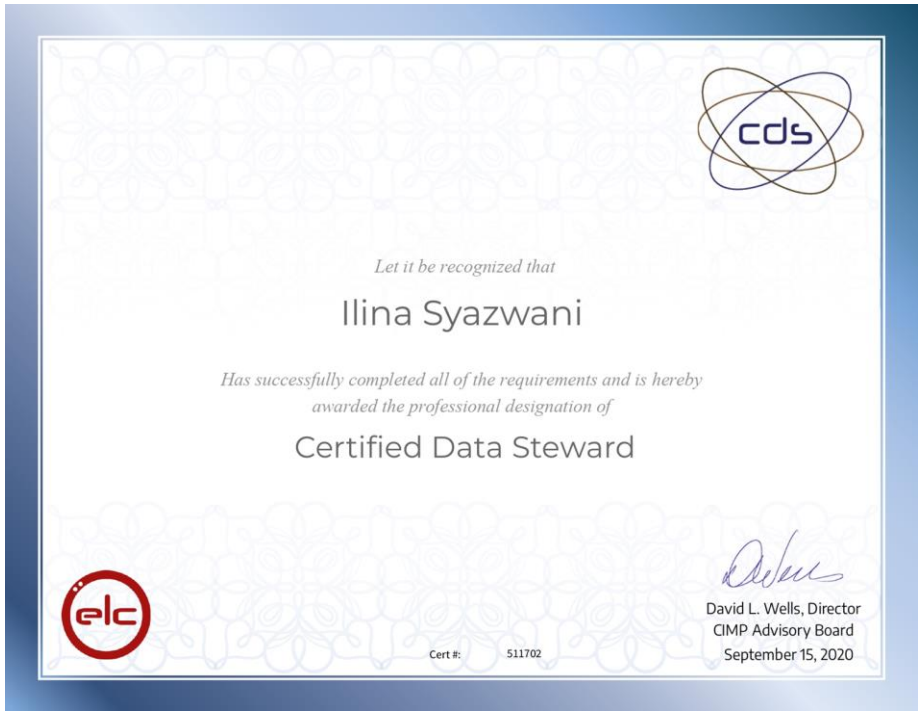


Initiative 1: Open Science Initiatives

UUM Certified Data Steward

CERTIFICATE
OF COMPLETION

awarded to

Zuraidah Darus

for successfully completing 120 hours (3-credit)
TRAINING OF TRAINERS PROGRAMME ON DATA STEWARDSHIP FOR OPEN SCIENCE
Series II/2021 from 16 March 2021 – 31 August 2021

Professor Emerita Datuk Dr Asma Ismail FASc
President, Academy of Sciences Malaysia

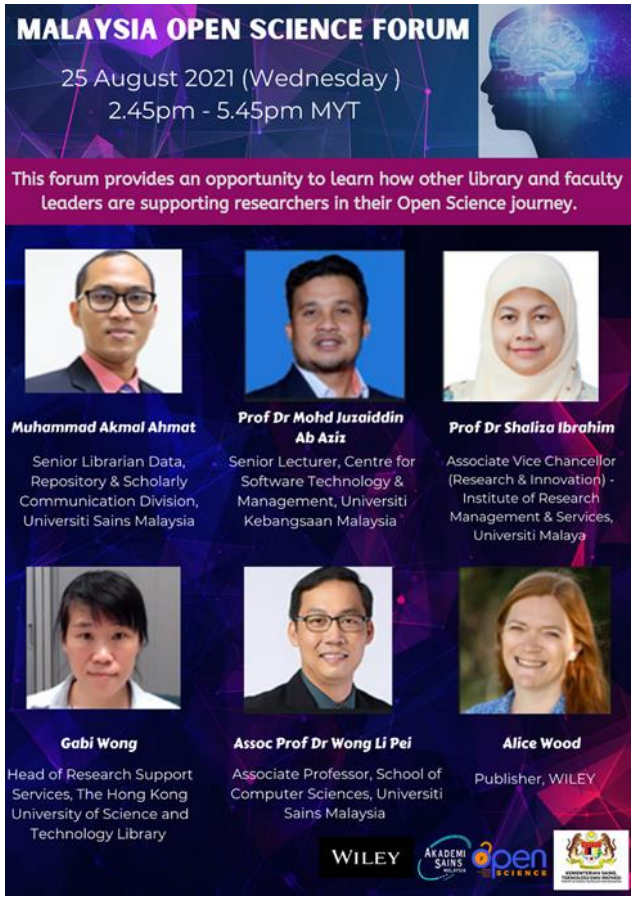
UPM National Sensor Technology Forum 2023: MOSP Roadshop @UPM

Initiative 1: Open Science Initiatives

USM Open Science Talk Series

Initiative 1: Open Science Initiatives

USM Knowledge Sharing & Symposium on Open Science



Initiative 2: Competency Development

A Structured Leadership Development Program
to Design and Provide Initiatives on Leadership Development for Leaders of Higher Learning Institutions (AKEPT)

Initiative 2: Competency Development

Training Programs (UPM)

The News and Media Writing Workshop: Improve Skill Level of Potential Writers

Systematic Literature Review for Librarian Workshop

Initiative 2: Competency Development

Training Programs (UKM)

Universiti Kebangsaan Malaysia
The National University of Malaysia

Workshop on Sustainable Development Goals (SDG) & Academic Librarian Roles

Initiative 2: Competency Development

Training Programs (UUM)

UUM Universiti Utara Malaysia

BENGKEL KOMUNIKASI DALAM KEPIMPINAN CUNGKIL SIFAT KEPIMPINAN PEGAWAI PSB

25/06/2023 PSB Editor

Communication Workshop for the Librarians

UUM Universiti Utara Malaysia

YAKIN DAN SELESA BERBAHASA INGGERIS DALAM "ENGLISH ENRICHMENT DAY"

16/03/2023 PSB Editor

English Enrichment Day for the Library Staff

Initiative 2: Competency Development

Training Programs (UUM & USM)

UUM Universiti Utara Malaysia

BENGKEL "SIERRA CREATE LIST" BANTU TAMBAHBAIK PROSES KERJA

12/02/2023 PSB Editor

Library System Workshop: SIERRA for the library staff

UNIVERSITI SAINS MALAYSIA

Workshop on Publication Data Verification: Strengthening the Roles of USM Liaison Librarian

Initiative 2: Competency Development

Training Programs (USM)

USM Library Internal Auditor Training Workshop

USM Enhancement of Staff Talent – Administrative Outreach Programme (AOP)

Initiative 2: Competency Development

Training Programs (USM)

USM Library Mentoring Program

Initiative 3: ICT Initiatives

Virtual Reality & Mobile Apps (USM)

UNIVERSITI SAINS MALAYSIA

USM first to set up metaverse library in medicine

VR

Friday, 29 Apr 2022

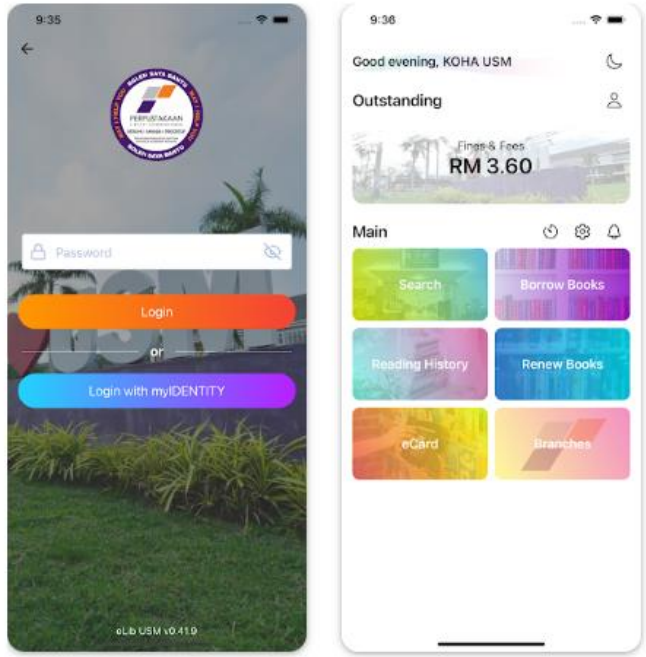
12:00 PM MYT

Project leader Hasniza Amno said the Metaverse Space (Spatial) project at IPPT will provide high-impact services that are different from existing conventional services through a more creative three-dimensional virtual reality platform. — Bernama

KEPALA BATAS: The Institute of Advanced Medicine and Dentistry (IPPT) of Universiti Sains Malaysia became the first university in Malaysia to introduce a Metaverse Spatial

USM Virtual Reality Services: Metaverse @IPPT Library

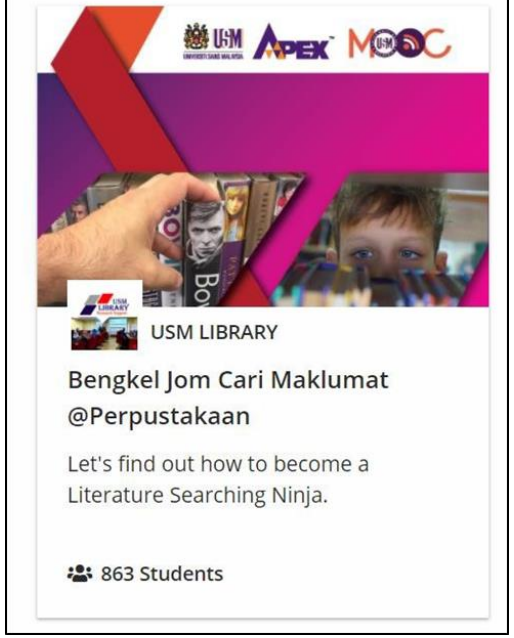
UNIVERSITI SAINS MALAYSIA



USM Mobile Apps:
USM Library on the Go

Initiative 3: ICT Initiatives

MOOCs & Micro-Credentials (USM & UPM)

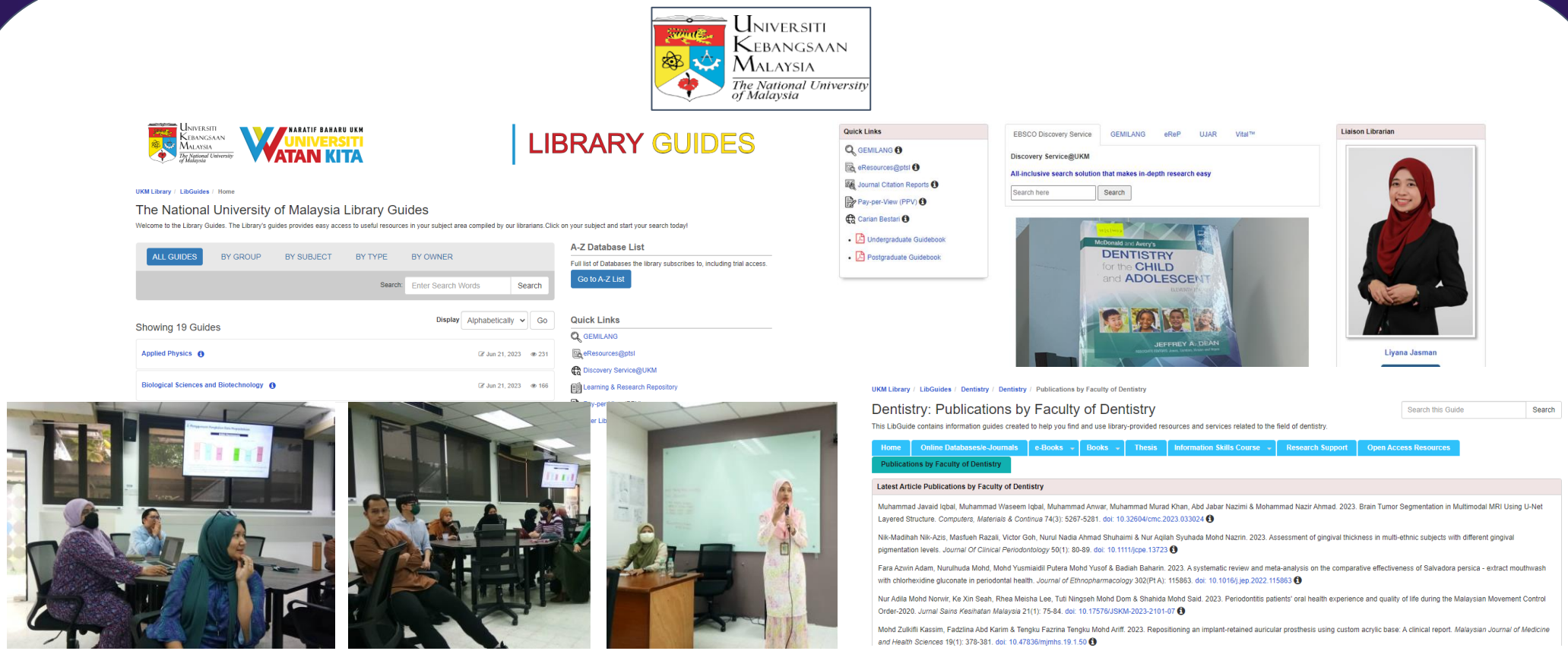


USM Library MOOC on Information Literacy

UPM Library Online Learning Courses (MOOC)

Initiative 3: ICT Initiatives

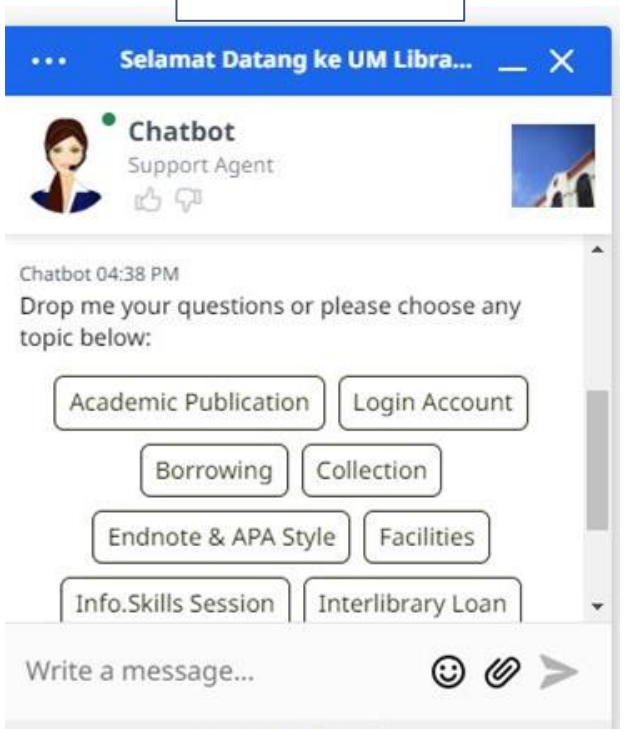
Library Guides (UKM)



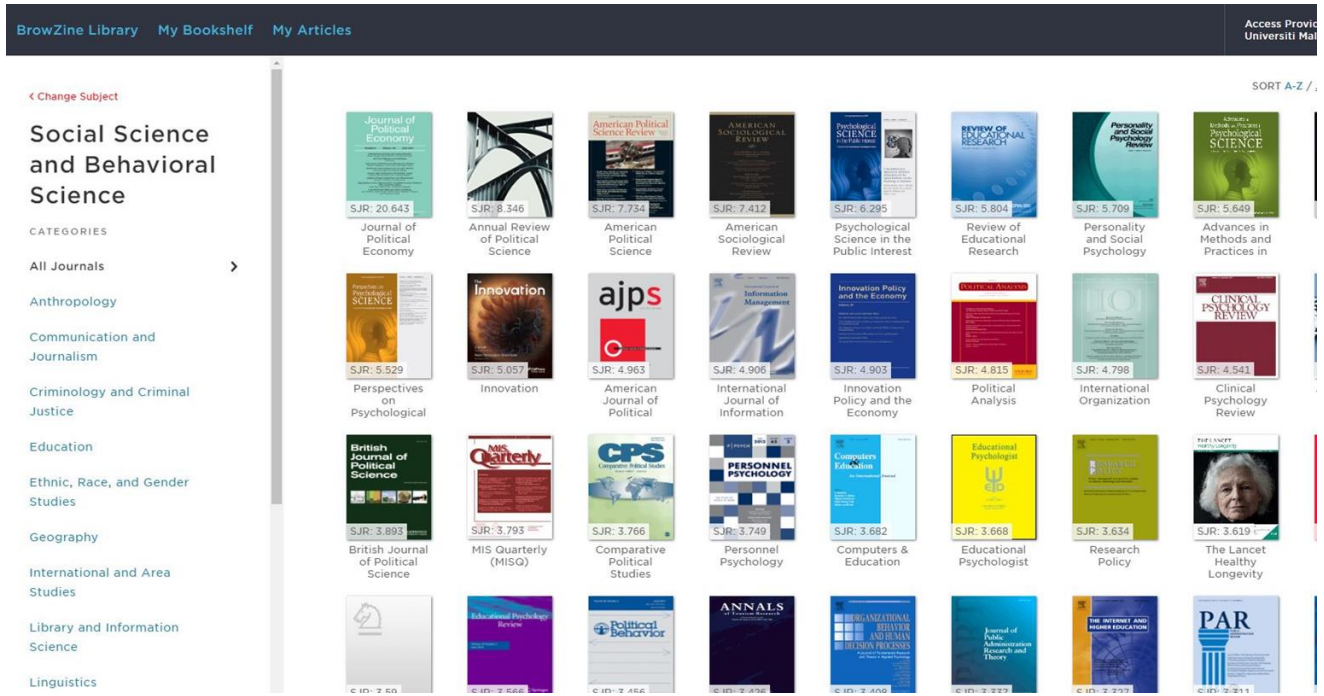
UKM LibGuides: Strengthening the Roles of Liaison Librarian

Initiative 3: ICT Initiatives

Chatbot & Journal App (UM)



UM Library Chatbot

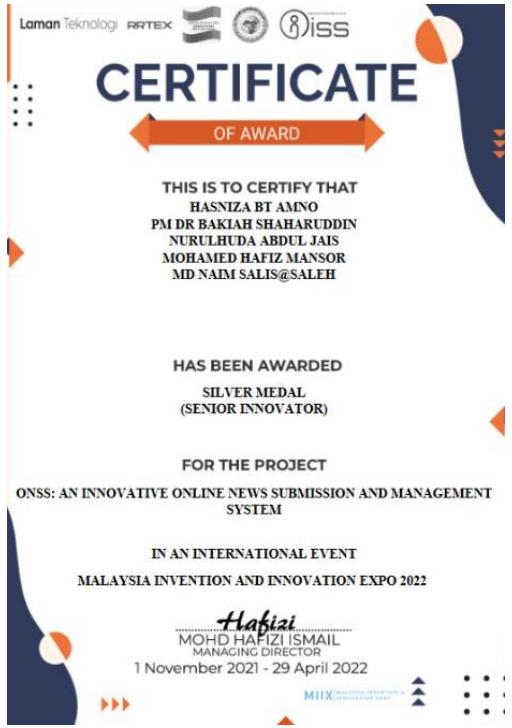


UM Library Journal App - Browzine

Initiative 4: Innovative and Creative

Innovative and Creative Projects (USM)

UNIVERSITI SAINS MALAYSIA



USM KIK Team Achievements

Initiative 4: Innovative and Creative

Innovative and Creative Projects (UM)

Anugerah Inovasi Harapan

UNIVERSITY OF MALAYA

UM KIK Team Achievement

Initiative 4: Innovative and Creative

Innovative and Creative Projects (UPM)

Book Pick-up Service

Books4u@Lib

Search • Request • Pickup

LOKASI : ANJUNG SISWAZAH, PSAS

Tahniah

kepada

KUMPULAN BRAINNOVATORS
(Perpustakaan Sultan Abdul Samad)

NAMA PROJEK: KESUKARAN MEMINJAM BUKU PERPUSTAKAAN DI LUAR WAKTU PERKHIDMATAN

Nama Ahli Kumpulan: Noor Syafini Zamani (Ketua), Muhammad Aidil Fazli Samsuri (S/U), Shamila Syed, Mohd Qadri Abdullah@Ibrahim, Mohamad Asyraf Mohammad Zain, Mohamad Amiruddin Zawawi, Mohd Akbar Farid Mahmood, Muhammad Faza Husna Mohd Laili, Iylia Nulieyana Nasri, Shafarulnizam Muhamad

terpilih sebagai

TEMPAT KEDUA

ANUGERAH KUMPULAN INOVATIF & KREATIF (KIK)

sempena

HARI KUALITI DAN INOVASI PERKHIDMATAN (HKIP)
UNIVERSITI PUTRA MALAYSIA
TAHUN 2022

pada

6 DISEMBER 2022

YH. DATO' PROF. DR. MOHD ROSLAN BIN SULAIMAN
Naib Canselor
Universiti Putra Malaysia

UPM
UNIVERSITI PUTRA MALAYSIA
BERILMU BERBAKTI

UPM KIK Project - Books4u@Lib
(An initiative to improve borrowing service to users)

Initiative 4: Innovative and Creative

Innovative and Creative Mentoring Program (UKM)

Universiti Kebangsaan Malaysia
The National University of Malaysia

UKM Effective Mentor - Coaching for Innovations

Initiative 4: Sustainable Development Goals

SDGs Project & Programs (USM)

UNIVERSITI SAINS MALAYSIA

SDG Project:
AMDI Newsletter

USM Library Sustainability Week Program

Initiative 4: Sustainable Development Goals

SDGs Project & Programs (UUM)

UUM Universiti Utara Malaysia

JALINAN MESRA UNIVERSITI BERSAMA KOMUNITI

17/07/2023 PSB Editor

PSB Online – Sintok: Hubungan yang erat dan harmoni dengan komuniti setempat perlu diterapkan agar tiada jurang yang jauh bagi memastikan mereka memperoleh faedah dengan kewujudan Universiti Utara Malaysia (UUM) ini.

UUM Universiti Utara Malaysia

PSB MANFAATKAN IDEA DAN KEPAKARAN MELALUI PROJEK SDG MEMANTAPKAN PERKHIDMATAN PUSAT SUMBER SK SERI PERDANA, ALOR SETAR

12/02/2023 PSB Editor

PSB Online – Satu "Majlis Penyerahan Pusat Sumber Sekolah Berkonsepkan Minimalis dan Berelektronik Senayan Library Management System (SLiMs)" telah diadakan pada 1 Februari 2023 yang lalu.

UUM Sustainable Development Goals Programs

Initiative 5: Community Services

CSR Programs (UPM & UUM)

Community Transformation Program: Foster School (Sekolah Dato 'Abdul Razak (Sdar), Seremban, Negeri Sembilan)

PROGRAM USR BANTU TINGKATKAN ILMU PENGETAHUAN KOMUNITI SETEMPAT

27/06/2023 PSB Editor

PSB Online – *University Social Responsibilities (USR)* adalah merupakan model tanggungjawab sosial di mana universiti menggunakan keupayaan dan komitmen mereka untuk menggalakkan pelajar, dan kakitangan kampus menyediakan perkhidmatan sosial kepada komuniti setempat mereka.

UUM University Social Responsibility (USR) Program

Initiative 5: Community Services

CSR Programs (UKM)

Universiti Kebangsaan Malaysia
The National University of Malaysia

UKM Library Enriching Public Outreach

Initiative 5: Community Services

Book Charity Giveaway (UM)

Little Bad Wolf@UMLIB Book Charity Giveaway

Book Giveaway

Initiative 5: Community Services

Knowledge Transfer and CSR Programs (USM)

School Library System Customization & Installation

USM Library sharing expertise in improving school & community library

Training for Teacher & School Librarian

Initiative 6: High Impact Programs

Strategic Collaborative Programs (USM & UM)

UNIVERSITI SAINS MALAYSIA

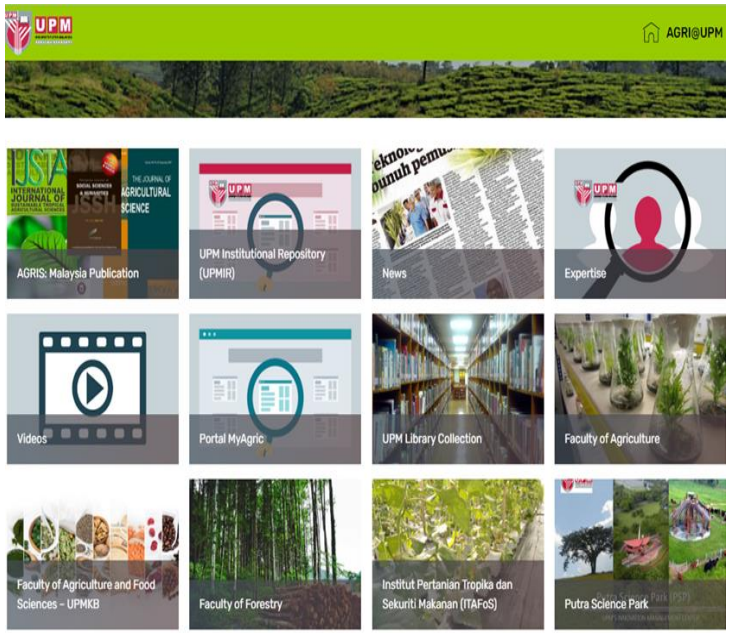
USM Campus Nature Challenge: Collaborative project with faculties

UNIVERSITY OF MALAYA

Webinar Programs: UM Library in collaboration with PPM

Initiative 6: High Impact Programs

Strategic Collaborative Programs (UPM)



Collaboration in Resource Sharing Among Faculties

Library Seminar : Increasing the Reach, Application & Impact of Science in Agriculture & the Environment

Initiative 6: High Impact Programs

Strategic Collaborative Programs (UPM & USM)

Webinar on “Semarak Budi Berilmu Berbakti” in Conjunction With UPM 50 Years Golden Jubilee

USM Research Publication Empowerment Symposium: Collaborative Program with Faculty, USM Open Science Steering Committee and Researchers

Initiative 6: High Impact Programs

Collaborative Programs with Publishers (UUM)

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Emerald's High Usage Awards 2023: Celebrating the top 20 institutions

2nd March 2023

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Emerald Publishing has released the top 20 winning institutions of its 12th annual High Usage Awards. These are the global academic institutions with the highest number of downloads of Emerald's eJournal content throughout 2022.

The awards celebrate the relationship between Emerald and the winning institutions, while also highlighting the global reach of our research.

For the second year running, the three top positions for 2022 are held by Egyptian Knowledge Bank Data Center, Egypt, with 716,160 downloads, Universiti Teknologi MARA, Malaysia, with 673,030, and Liberty University, USA, with 454,693.

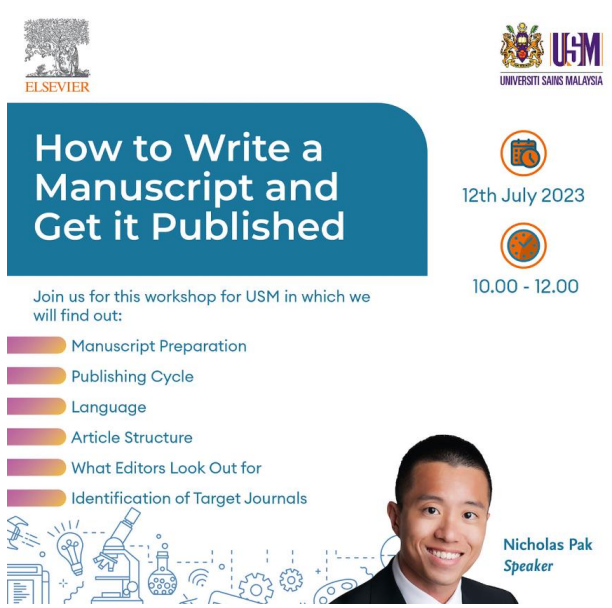
The top 20 institutions included 9 from the UK, 5 from Indonesia, and 2 from Malaysia. Institutions from Egypt, the USA, Australia, and the Netherlands also featured.

Training Courses in Cooperations with Publishers

Initiative 6: High Impact Programs

Collaborative Programs with Publishers (USM)

UNIVERSITI SAINS MALAYSIA



Training Courses in Cooperations with Publishers

Initiative 6: High Impact Programs

Exhibitions (UPM & UM)

International Archives Day Exhibition

Malaysia Agriculture Resource Virtual Exhibition

UM Exhibition of Research Outputs and Achievements

Initiative 6: High Impact Programs

Exhibitions (UM)

Exhibition: Sketches of Peace and Hope: Journey of Humanitarian Healthcare Workers

Textile Exhibition: UM Library in Collaboration with National Textile Museum and Museum of Asian Art

Initiative 6: High Impact Programs

Oral History (UPM & UM)

Oral History : Ex-Chief Librarian

UM Library Oral History

Initiative 6: High Impact Programs

Oral History (UKM)

Oral History Recordings and Webinar Series

Initiative 6: High Impact Programs

Conference, Talks & Other Programs (UM)

Human Library Talk:
A Work Life Balance by Dr Mohazmi Mohamed

International Conference on Libraries, Information and Society (ICoLIS)

Initiative 6: High Impact Programs

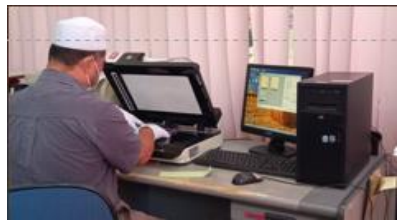
Conference, Talks & Other Programs (UM & UPM)

Human Library Talk: Sketches of Peace and Hope: Journey of Humanitarian Healthcare Workers- Exhibition & Dialogue Session with Country Representative of International Red Cross & Red Crescent Movement (RCRC) Norwegian

READ@Uni Activities:
Judging of the READ@Uni UPM Reading Corner

Initiative 6: High Impact Programs

Conference, Talks & Other Programs (UKM)



UKM Library Education and Knowledge Sharing on Manuscript Management

The study and Transliteration of Malay and Arab Manuscripts

Initiative 6: High Impact Programs

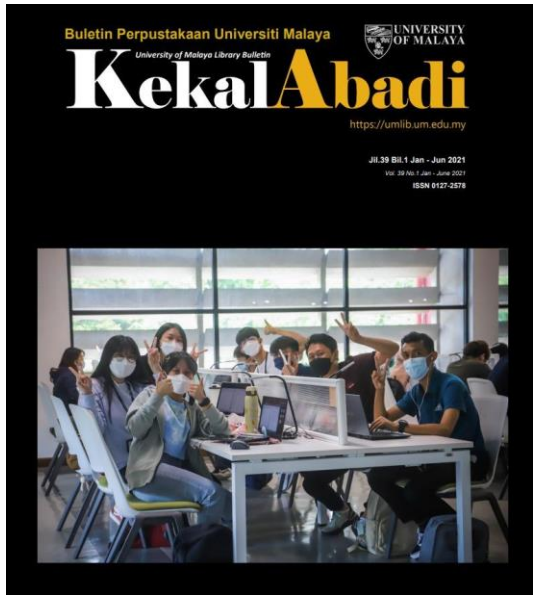
Conference, Talks & Other Programs (UUM)

A Series of Program:
Syarahan Santun Professor

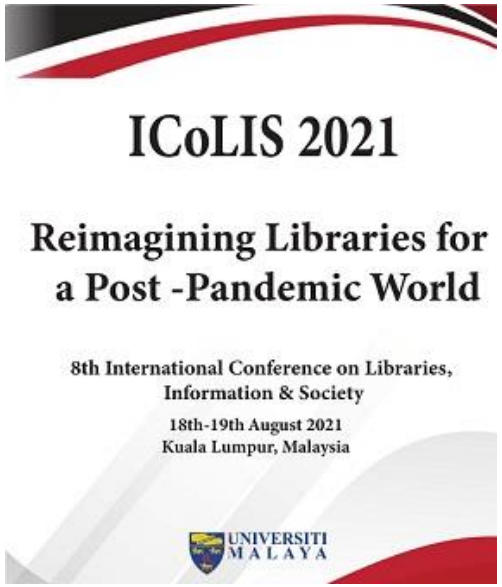
Free Breakfast for the First 100 Users

Initiative 7: Publications

Library Publications (UM & USM)



Kekal Abadi: UM Library Bulletin



ICoLIS Conference Proceeding

USM Library Coffee Book Table: 50 Tahun PUSM: Peneraju Kecemerlangan

MS ISO 9001:2015 USM Library Internal Auditor Guidelines

CONCLUSIONS

- Libraries and their leaders know **the challenges in higher education are always changing**.
- The fast rate of new technology development makes it **almost impossible to keep up**, including the current surge of **artificial intelligence (AI) software and tools**.
- Hence, it is **essential to redesign librarian competency** by focusing on **upskilling and reskilling**.
- This should be **a top priority** to ensure that librarians are **prepared for the future** and their **profession remains relevant and resilient.**

MALAYSIA Country Report 2023

THANK YOU